



## Trip Planning Services Terms & Conditions

The Trip Planning Services provided by Mouse Counselors come from years of research and experience in the travel industry. Your Mouse Counselor is happy to share the very best advice and provide consultation to enable you to have outstanding travel experiences but it is important that there is a clear understanding of these services prior to commencement of a traveler/consultant relationship.

To that end we have created this document so all parties fully understand how this relationship will work and the Terms & Conditions thereof.

1. Our First Conversation: We have an initial discussion about your trip and determine exactly what sort of experience you are after. If, following this conversation, you have decided to take advantage of our Trip Planning Services, we will begin the planning stages of your trip.

2. At this point we will request our \$300 Trip Planning Fee. This fee covers our costs – building a custom trip to suit just you takes time and effort. There are nuances and complexities to consider with personalizing an itinerary for you. This fee also confirms our commitment to you – and your commitment to us to work together in crafting the very best possible travel experience.

3. Your Responsibilities: Mouse Counselors is committed to making your trip as rewarding and fun as possible but we require your help to do so. We ask that you respond to our questions in a timely manner so as not to delay the planning process and to give us your most honest and constructive feedback and ideas. This will help us immensely.

4. Our Responsibilities: Mouse Counselors recognizes the faith and trust you put in us to plan your travel. We will do our utmost to create and deliver the perfect trip for you. Our aim is to provide you with outstanding personalized service. We will book your dining and recreation reservations for you, based upon current availability, when the applicable booking window opens. We will respond to your messages promptly and will keep you informed as your itinerary evolves. If at any time you have questions or concerns we ask that you let us know immediately so we can address them.

I acknowledge and agree to these Terms & Conditions:

X.....  
(Name) (Date) (Your Mouse Counselor)

Please return this signed contract to Mouse Counselors by fax to (800) 936-3183 or by email to [info@mousecounselors.com](mailto:info@mousecounselors.com).

**Mouse Counselors**  
Web: [www.mousecounselors.com](http://www.mousecounselors.com)  
Phone/Fax: 800-936-3183  
Email: [info@mousecounselors.com](mailto:info@mousecounselors.com)